

RIVA VOICE SERIES

RIVA

PREMIUM WIRELESS
SMART SPEAKER SYSTEM

QUICK START GUIDE



SET UP INSTRUCTIONS

1. Connect the RIVA Voice speaker to AC power. Wait for the pulsing light ring to change from blue to white.
2. Download the RIVA Voice app from Google Play™ or the App Store™ to get started.
3. Follow the instructions in the app.

*If you see the light ring pulsing a **RED**, **GREEN**, **BLUE** pattern, your RIVA Voice Series speaker is performing an over-the-air update. **DO NOT** interrupt this process. (see page 6)*

Like all Wi-Fi products, we recommend you have a strong Wi-Fi signal for the best performance.

Download the complete RIVA User Guide at www.rivaaudio.com/support for detailed instructions and other methods for the Amazon Alexa Built-in RIVA Voice Series speakers.

[Get the Amazon Alexa App](#)

The Amazon Alexa app lets you easily manage your alarms, music, shopping lists, and more. Go to the App Store or Google Play to download the Alexa app on your smartphone or tablet.

SET UP WITH AIRPLAY®

AirPlay allows you to remotely control and play content to your AirPlay enabled RIVA Voice Series speakers from your iOS phone or tablet. AirPlay works with iPhone, iPad, and iPod touch with iOS 4.3.3 or later, Mac with OS X Mountain Lion or later, and PC with iTunes 10.2.2 or later.

1. Connect your AirPlay enabled phone, computer or tablet to the Wi-Fi network.
2. Go to Wi-Fi settings in the Set Up New AirPlay Speaker section, select “RIVAxxxxxx”.
3. Tap Next and wait for confirmation of connection.
4. When the pulsing WHITE LED light turns solid WHITE, your RIVA Voice Series speaker is now connected to the Wi-Fi network.

* For additional help with setting up <https://support.apple.com/en-us/HT204289>

HELP ME, RIVA ADDITIONAL SUPPORT

FAQS

rivaaudio.com/support

REGISTER YOUR SPEAKER

rivaaudio.com/registration

CUSTOMER SUPPORT

support@rivaaudio.com
1-844-GET-RIVA (438-7482)

PRIVACY POLICY

rivaaudio.com/privacy-policy

WARRANTY INFORMATION

rivaaudio.com/warranty

THINGS TO ASK ALEXA

rivaaudio.com/thingstoaskalexa

AMAZON.COM HELP: RIVA SUPPORT (USA & UK)

alexa.amazon.com or alexa.amazon.co.uk

MORE INFORMATION ON AIRPLAY®

<https://support.apple.com/en-us/HT204289>

ONLINE USER GUIDES - MULTIPLE LANGUAGES

rivaaudio.com/support

RIVA VOICE APP

Download the free RIVA Voice APP from Google Play™ or the App Store™.

CONNECT WITH RIVA!



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RIVANation



LISTEN OUT LOUD WITH SPOTIFY CONNECT

1. Connect your RIVA device to your Wi-Fi network.
2. Open up the Spotify app on your phone, tablet or laptop using the same Wi-Fi network.
3. Play a song and select Devices Available.
4. Select your RIVA device and start listening.

The Spotify Software is subject to third party licenses found here: www.spotify.com/connect/third-party-licenses



LISTEN WITH AIRPLAY®

1. Connect to the same Wi-Fi network on your iOS device and the device that you want to AirPlay to.
2. On our iOS device, swipe up from the bottom of your screen to open Control Center.
3. In Control Center find the Now Playing screen.
4. Select your RIVA Voice speaker from the list of available AirPlay devices.
5. Start playing!

*Visit support.apple.com/en-us/HT204289 for additional support on how to use AirPlay devices.

NOTE: For information on listening to multiple speakers with AirPlay, visit support.apple.com/en-us/HT202809.

Designed by RIVA Audio in California, USA.

17835 Newhope St., Studio A, Fountain Valley, CA 92708

Model Names: RIVA CONCERT (RWAC01) and RIVA STADIUM (RWFC01)

Manufactured under license from Audio Design Experts, Inc.

PLAY SAFE IMPORTANT SAFETY INSTRUCTIONS

Your RIVA Voice Series speaker is designed and manufactured to operate within the defined design limits, and misuse may result in electrical shock or fire. To prevent your speaker from being damaged, the following rules should be observed for installation, use and maintenance. Please read the following safety instructions before operating your RIVA Voice Series speaker. Follow all instructions. Keep these instructions in a safe place for future reference and heed all warnings.

DO NOT...

- Use the RIVA Voice Series speaker near water or pour water/other liquids on the unit.
- Submerge your RIVA Voice Series speaker in any liquid.
- Install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- Puncture, throw, kick/punt, shred, crush, step on, microwave, light on fire, or toss your RIVA Voice Series speaker in the dishwasher.
- Insert foreign objects into your RIVA Voice Series speaker.
- Leave or store the RIVA Voice Series speaker or any accessories over or near your car's airbag. Serious injury may result if the airbag deploys.
- Place the RIVA Voice Series speaker on high surfaces where the speaker may shift or fall off the edge.
- Block ventilation openings.
- Allow the power cord to be walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Disassemble, paint, or blanket in stickers.
- Drag sharp objects across any surface.
- Leave in the sun for extended periods.
- Place in low or freezing temperatures.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Use the included cords in the RIVA Voice Series speaker packaging for any purpose other than their intended one.
- Defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit your outlet, consult an electrician for the replacement of obsolete outlets.

CAUTION

- Install in accordance with manufacturer's instructions.
- Use only the manufacturer supplied power supply and accessories with your RIVA Voice Series speaker.

RIVA CONCERT- RWAC01	RIVA STADIUM- RWFC01
Input: 100-240V~ 50/60Hz 65W	Input: 100-240V~ 50/60Hz 150W
Output: 19.0V= 1.5A	USB charge out (MAX): 5V= 1.5A
USB charge out (MAX): 5V= 1.5A	USB charge out (MAX): 5V= 1.5A

- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Listening to music at high volume over extended periods of time may damage your hearing. The maximum volume levels achievable with RIVA Voice Series speakers may exceed safe levels for extended listening. RIVA accepts no liability for hearing loss, bodily injury or property damage as a result of use or misuse of this product.
- Only use attachments/accessories specified by the manufacturer.
- Replace only with the same or equivalent type.
- Do not dispose of the Voice Series Speaker or its battery pack in a fire. Doing so could cause the battery to explode causing injury or death.
- A warning that batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- RIVA will enter network standby mode after 15 mins without a connection. Standby power consumption is less than 2W. RIVA will wake up with any active signal.
- The Class B digital apparatus complies with Canadian ICES-3 (B)/NMB-3(B).
- The user manual for local area network devices shall contain instructions related to the restrictions mentioned in the above sections, namely that:
 - (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
 - (ii) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate;
 - (iii) the worst-case tilt angle(s) is compliant with the e.i.r.p. elevation mask requirement set forth in Section 6.2.2(3);
 - (iv) RIVA VOICE Speakers, Wi-Fi, Bluetooth, and DLNA 45W 3 channel speaker system.

PLAY SAFE IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

The apparatus shall not be exposed to dripping or splashing. No objects filled with liquids, such as vases, shall be placed on the apparatus.

An appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



The symbol is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute risk of fire and electric shock.



The symbol is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying this product.

CARE

Do not clean your RIVA Voice Series speaker while it is plugged in because doing so could result in electric shock.

Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



Clean your RIVA Voice Series speaker with a soft, dry cloth, preferably microfiber. Do not use steel wool, grill brushes or other abrasive cleaners.

Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as: power-supply cord or plug is damaged, liquid or other foreign objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

If your RIVA Voice Series speaker is under the weather, contact us at support@rivaaudio.com. Remember, you have a warranty, rivaaudio.com/warranty, and we know how to make them feel better!

RIVA vouches that no entertainment or sports celebrities were used or exploited in laboratory testing during the development and creation of the RIVA Voice Series speakers.

Compliance: FCC and IC (USA & CANADA only)

FCC Interference Communication

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. The limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC and IC Statements

- This device complies with the Pat 15 of the FCC Rules. Operation is subject to the following conditions:
 - This device may not cause harmful interference, and
 - This device must accept any interference received, including interference that may cause undesired operation.
- The Class B digital apparatus complies with Canadian ICES-003.
- This device complies with industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

FCC CAUTION

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. To locate FCC identification numbers, please look on the underside of the RIVA Voice Series unit.

FCC AND IC RADIATION EXPOSURE INFORMATION

- This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrollable environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

Disposal and Recycling Instructions

- This product must be disposed of according to local laws and regulations once it comes to the end of its life.

LIMITED WARRANTY

Your RIVA Voice Series speaker with Amazon Alexa Built-in is warranted against defects in materials and manufacturing for a period of two (2) years, three (3) years with product registration, rivaaudio.com/registration from the date of original retail purchase from an authorized RIVA dealer.

This limited warranty does not apply to damage resulting from:

- Loss or theft
- Accidents
- Acts of God
- Abuse/Neglect
- Improper handling or storage
- Extended exposure to temperatures lower than 0°C or higher than 55°C (extreme high or low temperatures)
- Normal wear and tear
- Blown speakers
- Cut cords
- Bent jacks
- Scratches
- Water damage
- Attempts to deface, open, or take apart the product

This limited warranty will be void if you:

- Customize your RIVA Product
- Remove the serial number or UPC from your RIVA product
- Purchase a RIVA Product from an unauthorized dealer
- Are past the two (2) year warranty period

If a manufacture defect exists, we, at our choice, will do one of the following:

- Repair the product at no charge using new or refurbished parts
- Exchange the product with a working equivalent product that is new or refurbished
- Refund the original purchase price

WARRANTY REGISTRATION

We encourage you to register your RIVA product to simplify the warranty support process and gain all of the great VIP benefits of the RIVA Nation. Register online at rivaaudio.com/registration/.

LEGAL DISCLAIMERS

This RIVA Voice Series speaker with Amazon Alexa user guide contains information that is subject to change without notice. For the most updated information or questions, visit rivaaudio.com/support or e-mail support@rivaaudio.com.

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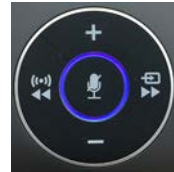
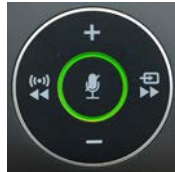
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FREQUENTLY ASKED QUESTIONS



Why is my RIVA Voice Series speaker continuously pulsing a RED, GREEN, BLUE pattern?

1. Your RIVA Voice Series speaker is currently performing an over-the-air update.
2. DO NOT INTERRUPT THIS PROCESS BY
 - Unplugging it
 - Pressing any button
 - Turning it off
3. Your RIVA Voice Series speaker will reboot and reconnect itself to your wi-fi network after it has completed the update.

My speaker is no longer showing up in the app I want to use.

1. Turn your source device off and then back on again.
2. Reset your router, by turning it OFF, waiting 30 seconds and then turning it ON again.
3. Unplug and replug your RIVA Voice Series speaker and let it reboot and reconnect itself to your wi-fi network.

How do I conserve the CONCERT battery?

1. You can disconnect your RIVA Voice Series speaker by turning it off.
 - Press and Hold down the center microphone button for 10 seconds until the light turns off.

NOTE: You can also disconnect your STADIUM from your wi-fi network by this same process.

How do I wake up my speaker after being turned off?

1. Press any button on top. Your RIVA Voice Series speaker will reboot and reconnect itself to your wi-fi network.

For **COMPLETE** privacy, press the microphone button and you will see the RIVA logo turn bright **RED**. It will also dim down after a few minutes.

If you do not find the answer you're looking for or if these have not resolved your issue, please contact us at support@rivaaudio.com.



RIVA

THE SMARTEST SPEAKERS + THE PUREST SOUND



RIVAAUDIO.COM